The purpose of the APS program is to respond and investigate alleged abuse, neglect and/or exploitation of persons age 60 and over and 18-59 with a disability living in the community. In addition, a second purpose of the APS program is to link eligible adults to programs and services that allow them to remain independent in their homes. The program saw minimal increases from 2014-2015. PATH’s APS program investigated 303 cases in 2015. Of those 303 cases, 69 were those 18-59 with disabilities. The APS hotline generated 2,451 reports in 2015. This number only depicts reports generated and not the number of calls the APS line receives.

Self-neglect was a victim to the state’s budget impasse in 2015. The self-neglect program did not get implemented state wide as it was expected too, but the Illinois Department on Aging is anticipating this to take place in the next fiscal year.

The APS program had their annual review conducted by Amanda Hyde from the East Central Illinois Area Agency on Aging. The program received a 98.86% for the year 2015. The staff includes Jessica Carmany, APS program manager, a 7 year veteran at PATH. There were four caseworkers for part of 2015. Dave Olivero, a caseworker and back-up supervisor, has been with the agency four years. Jenny Roberts, who is now no longer with the agency, was with the agency for two years; and lastly Devan Forney, a caseworker, who was hired in August of 2015 and primarily, serves Livingston County. Ashley Phillips is used as a back-up caseworker.

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This report is turned in annually by centers such as ours to the National Alliance of Information and Referral Systems. This is not the complete list.

“Not recorded” means that no referral was giving.

The 2020 Strategic Plan was completed and everyone had input on the final product.
Part of our plan is to move PATH towards new technology, such as e-learning. We do utilize Relias, a large nationwide service, for web-based inservice trainings. We want to expand e-learning for the crisis line workers, bringing our strong program into the 21st Century.

Self-Neglect services were to begin this year, but we were informed that money for these services won’t be seen until the 2017 state budget. We were able to secure funds that increased our capacity to serve those with special needs.

In October 2015, I celebrated 30 years as a staff person at PATH. I was hired to start the first service program in October 1985 and moved up from there, serving as director since June 2005. It has been an interesting career, filled with people, community issues, and thousands of wonderful people who volunteered their time to make the whole agency work.

Thank you to the staff and board for marking this special day for me.

Karen Zangerle
Executive Director

### Database Operations

- 100% of the Refer database was formally updated for 2015.
- We are providing 2-1-1 services to 35 counties.
- All database staff are involved in presenting PATH’s Community Resource Seminars.
- Six seminars were offered in 2015.

### Changing Lives for People Experiencing Homelessness

**PATH** served people through two multi-agency homeless service grants from HUD:

- **Ending Veteran Homelessness:** We are reaching a functional zero for this population and hope to be able to officially end Veteran homelessness in our area.
- **Core Services Grant – 1,077 adults served**
- **Supplemental Services Grant – 655 adults served**
- **PATH** assisted 56 people to be housed within 60 days of becoming homeless.

**We Are Building Lives program assisted 18 Veterans and their families with $10,000.**

We were just short of the goal of 80%, as 77% of people that moved into permanent housing did so in less than 12 months.

96% of transitional housing clients increased their income and/or benefits during their time in the program.

### Fundraising

**Chefs for PATH** held in April, was the best one yet. Chef Stu Hummel from Epiphany Farms was the winner, Chef Richard Lozada from Westminster Village was a close runner-up. Our thanks to all the chefs who gave of their time and talents to raise funds for PATH’s many programs.

We generally run one small mail campaign for donations each year. In 2015, PATH increased donations by 28%. Thank you to everyone who generously donated to PATH.

### MEETING THE GROWING NEED OF OLDER ADULTS & PERSONS WITH DISABILITIES

All services with the exception of Counseling are provided in DeWitt, Livingston & McLean counties. Counseling services are only in McLean and Livingston counties.

**Senior Health Insurance Program (SHIP)**

**Provided Cost-Saving Insurance Counseling**

From January 1, 2015 – December 31, 2015, PATH Senior Outreach staff and 9 SHIP volunteers counseled 1,623 individuals on Medicare and/or Medicaid with 1,374.95 hours of service. The total number of hours SHIP volunteers provided was 486.42. Placing a value of $10.00 per hour, our SHIP volunteers contributed $4,864.20 of in-kind service. Thank you Tarry Platter, Dale Nunemaker, Ellen MacCannell Morgan, Ralph Morgan, Paul Minear, Marina Welch, Denise Williams, Jim Keegan and Vicky Chickering.

In addition, staff and volunteers provided 38 public and media events reaching 793 low income individuals who may qualify for additional financial assistance through federally funded programs.

### CALL CENTER FACTS

1. HAD THE LARGEST CLASS EVER OF 40 NEW TRAINEES
2. 94% OF VOLUNTEERS WERE MONITORED AND TESTED
3. 546.3 INSERVICE CREDITS WERE EARNED (GOAL 500)
4. 89% OF CALLS HAD A FOLLOW-UP STATUS RECORDED
5. 99.9% OF FOLLOW-UP CALLS WERE COMPLETED IN 2015
6. PATH DOCUMENTED 55,013 CALLS IN REFER
7. THERE WAS AN INCREASE OF 22% IN SUICIDE CALLS

### 2015 PATH’s Board of Directors

**Officers**
- John Enlund, President
- Diane Zosky, Vice President
- Jerry Caldwell, Treasurer
- Bess Desch, Secretary

**Members**
- Mark Benson
- Debra Block
- Tony Bykowski
- Lynn Calhish-Masching
- Harriett Cogan
- Alisha Howell
- David Rardin

**2015 PATH’s Board of Directors**

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